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Warranty Statement for All MG Models Including Electric & Hybrid Vehicles (registered on or after 01/09/2019)

Warranty Period

The warranty period commences on the date of first registration and covers a period of either 12 months and unlimited miles or up to 7 years and 80,000 miles (whichever occurs first). Note: if the mileage exceeds 80,000 miles in the first year the period will be limited to 12 months. The warranty transfers to each new owner so long as it has not expired.

Warranty Cover

- Guarantees repair replacement or adjustment, free of charge, by an Authorised MG Repairer, of any part which fails during the warranty period, as a result of a manufacturing or material defect.
- Guarantees paintwork repairs to defects such as blistering, peeling, cracking, discoloration or staining of the visible painted surface of the vehicle body panels occurring as a result of manufacturing or material defects.
- Guarantees all 'wear and tear' items, (excluding tyres) that are subject to failure as a result of a manufacturing or material defect during the first 12 months of the Warranty period or prior to the first scheduled chargeable main service, whichever is sooner.
- Guarantees any parts replaced under the terms of the warranty for the balance of the warranty period only.

Warranty Terms and Conditions

MG Motor UK reserves the right to make changes in content, description or terms of the warranty policy if it's deemed necessary by legislation or business objectives and agree to give MG Dealers notice of any changes.

MG Warranty conditions require that:

- All claims are notified, diagnosed and repairs completed by an Authorised MG Repairer within the Warranty period.
- When a manufacturing defect becomes apparent you must report it to an Authorised MG Repairer. Your warranty may be invalidated if you continue to drive with a fault.
- In the case of MG Electric & Hybrid Vehicles, Claims may not be accepted if the high voltage battery has been opened or removed from your MG vehicle by anyone other than an MG Authorised Repairer.

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- All warranty repairs are carried out by an Authorised MG Repairer and in accordance with MG instructions.
- The vehicle has not been altered from the original specification, where said alterations may be found to be the cause of any subsequent component failure.
- The body panels are inspected annually throughout the warranty period by an Authorised MG Repairer (relevant paperwork completed and endorsed), and any rectification work found necessary is carried out in accordance with MG's recommendations.
- The vehicle has not suffered from neglect, improper repair, or improper use, and has been properly cleaned, maintained and serviced in accordance with MG's recommendations.
- Each main service is carried out within 1000 miles / 1609 kilometers or 28 days of the recommended mileage interval or service anniversary date, using Original Equipment Specification parts and fluids.
- Whilst the warranty will not be invalidated if a non-authorised repairer carries out service work, warranty related faults resulting from work carried out by a non-authorised repairer may not be covered under the MG Warranty.
- Note: To qualify the vehicle must have a full and accurate service history, in line with MG Motor UK's recommended servicing plan, using original equipment specification parts and fluids**.**
- If a defect arises from non-compliance of Manufacturer recommended service intervals and or Manufacturer recommendations for care and maintenance, the Authorised MG Repairer reserves the right to reject any subsequent claims.
- MG approved parts are used for repairs effected under warranty, except as an emergency repair, which must be made good within 14 days using components approved by MG.
- The vehicle is not used for rallying, racing or competition purposes of any kind.
- The vehicle is not subjected to any load heavier than the maximum recommended by the manufacturer.
- The owner's protection under the terms of the MG Warranty does not affect their statutory rights in law.

Lithium-Ion High Voltage Battery

During a capacity check at an Authorised MG Repairer, if it is determined that the lithium-ion high voltage battery has suffered a capacity drop below 70% of the original value at delivery of your new MG Electric/Hybrid Vehicle, the segment below 70% will be deemed excessive loss. Where possible the excessive loss portion will be repaired,

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if un-repairable the lithium-ion high voltage battery will be replaced with either a new or a remanufactured battery.

Warranty Exceptions

The following items are subject to specific warranty cover:
(Note only when the failure is the result of a manufacturing or material defect)

Description	Warranty Coverage (Time)	Warranty Coverage (Mileage)
	(Whichever occurs first)	
CLUTCH COMPONENTS	24 months	30,000 miles
BRAKE DISCS	12 months	15,000 miles
BRAKE FRICTION LININGS	12 months	15,000 miles
DRIVE BELTS	36 months	60,000 miles
OIL FILTER	1st Scheduled Service*	1st Scheduled Service*
AIR FILTER	1st Scheduled Service*	1st Scheduled Service*
POLLEN FILTER	1st Scheduled Service*	1st Scheduled Service*
FUEL FILTER	1st Scheduled Service*	1st Scheduled Service*
SPARK PLUGS	1st Scheduled Service*	1st Scheduled Service*
AIR CON RE GAS	6 months	7,500 miles
WIPER BLADES	6 months	7,500 miles
FUSES	12 months	15,000 miles
BULBS	12 months	15,000 miles
REMOTE BATTERIES	12 Months	15 000 miles
12 V BATTERIES**	12 Months	
Lithium-Ion High Voltage Battery <70% of original capacity vehicle registered from 01/01/2024	96 months	100,000 miles
WHEEL BEARINGS	36 months	45,000 miles
ALL BALL JOINTS	36 months	45,000 miles
ALL BUSHES	36 months	45,000 miles
TRACK ROD ENDS	36 months	45,000 miles
DAMPERS, STRUTS	36 months	45,000 miles
RUBBER COMPONENTS	36 months	45,000 miles
TYRES	0 months	0 miles
COSMETIC PAINT (INC. ALLOY WHEELS on models on/after 01/09/2019)	36 months	
COSMETIC TRIM	12 months	
GLASS CRACK	3 months	1,000 miles
EXHAUST/CATALYTIC CONVERTERS	12 months	
EXHAUST/CATALYTIC CONVERTERS****vehicle registered from 01/01/2025	36 months	60,000miles
HINGE PANEL ADJUSTMENT	6 months	7,500 miles
HEADLAMP ALIGNMENT	6 months	7,500 miles

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PARKING BRAKE ADJUST	1st Scheduled Service*	1st Scheduled Service*
WHEEL ALIGNMENT	3 months	1,000 miles
WHEEL BALANCE	3 months	1,000 miles
SEAT COVERS	12 months	15,000 miles
INFOTAINMENT ***	36 months	45,000 miles
EV CHARGING CABLE	12 months	
CHARGING DOOR	12 months	
CHARGING DOOR vehicle registered from 01/01/2025	36 months	60,000 miles
PAINT WARRANTY	36 months	60,000 miles
ANTI-PERFORATION	84 months *(Subject to annual inspection)*	

***1st scheduled service refers to 1st service due date or 1st service due mileage, (whichever occurs sooner).**
****Note All 12V Battery claims are limited to a maximum £150.00 pay out.**
*****Note third party Smart Apps are not warranted by MG. Any concern or fault should be addressed to the appropriate software supplier contact. MG does not guarantee connectivity with all makes and models of smart phones.**
******Please note damage to the catalytic converter and/or gasoline particulate filter due to incorrect fuel, incorrect servicing, water immersion, running the vehicle with an engine fault or engine warning lamp illuminated and any damage to the fragile internal component as a result of an external blow or force would render the warranty void for both catalytic converter and gasoline particulate filter.**

There are some uses, natural occurrences and aspects of ownership that are excluded and not covered by the warranty. These are described below:

- Those items which require replacement or maintenance due to damage or which have been subjected to fair wear and tear - e.g. brake pads, bulbs, wiper blades etc.
- Those items which require adjustment or replacement as part of routine servicing and maintenance during the warranty period.
- Any part of the body that has suffered accidental damage unless the damage has been repaired to MG's specification.
- Corrosion resulting from damage to the paintwork caused by stones, scratches, accidental damage, atmospheric pollution (including bird lime) or the application of corrosive materials.
- Corrosion resulting from fitting accessories that are not approved by MG, or from fitting approved accessories in a manner not in accordance with MG's fitting instructions.
- Replacement of fuel, anti-freeze, hydraulic fluids, grease or oils, unless required in direct connection with the repair or replacement of an approved component.
- Any failure caused by lack of, or improper maintenance.
- Damage caused by, or arising from, war, strikes, vandalism, accidents, collision, fire, explosion, theft or attempted theft, adverse weather conditions or any act or omission that is willful, unlawful or negligent.
- Depreciation or any consequential loss.

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- Any exploratory dismantling charges will only be reimbursed as part of valid claims. It is the responsibility of the warranty holder to authorise and to pay the charges if it is proved that the failure is not the responsibility of MG.
- Any vehicle that has been written off by an insurer, or any repair, replacement or alteration not authorised by MG, experimental adjustments or vehicles modified in any way from MG's specification.
- Vehicles that have exceeded the maximum permitted mileage covered by the Warranty.

Third Party Apps and Software

MG Motor UK Warranty does not cover any damage to the vehicles software, or any harm or loss to any data or personal information uploaded to your MG vehicle that is a result of any modifications or unauthorised access to vehicle data or software from any source, including, but not limited to, non-MG parts and accessories, third party modifications, third party applications, viruses, bugs, malware, cyber-attack or any other form of interference.

I-Smart App

MG Motor UK is not responsible for the warranty or maintenance of the I-Smart App/Software. MG Warranty will cover as part of this warranty agreement failure of the I-Smart hardware fitted to your vehicle if the failure is a result of a manufacturing defect. Please note the limitations in the above paragraph (Third Part Apps and Software) apply.

Private Hire Vehicle

The warranty policy for MG Petrol vehicles used for Private Hire and Taxi's is 12 months/ 20,000 miles (whichever occurs sooner).

The warranty policy for Electric & Hybrid Vehicles used for Private Hire and Taxi is 3 years/60,000 miles (whichever occurs sooner).

For Electric Vehicles & Hybrid Vehicles registered on or after 22/03/2024 and used for Private Hire and Taxi, the period of cover is 3 years/80,000 miles (whichever comes sooner).

For Electric Vehicles & Hybrid Vehicles registered on or after 01/07/2026 and used for Private Hire and Taxi, the period of cover is 5 years/100,000 miles (whichever comes sooner).

All exclusions as listed on page 3 apply, as do all terms and conditions listed within this warranty statement. Please note, to be eligible the vehicle must be registered by an MG Dealer as a Private Hire /Taxi Vehicle with MG Motor UK Limited. Failure to do so may void your warranty. This limitation includes the High Voltage Power Train Components. From 01/01/2025 the Lithium-Ion High Voltage Battery in all cases is covered for 8 years or 100,000 miles whichever comes sooner, terms and conditions apply.

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Paint Warranty

The Paint Warranty covers the MG vehicle for 3 years or 60,000 miles from the date of first registration (whichever occurs sooner).

Extent of Cover

Any paint defect affecting readily visible surface areas of the MG vehicle, not including the under body, caused by a material or manufacturing defect will be repaired under the terms of warranty.

Any part of the MG vehicle repaired, or any replacement part provided under the terms of the warranty, shall be covered by this warranty for the remainder of the warranty period.

Exclusions

This Warranty does not cover;

- Paint defects not caused by defective material or workmanship at the time of manufacture.
- Damage or defects resulting from:
- The fitting of replacement parts not approved by MG Motor (UK) Ltd. or the alteration of the MG vehicle from the manufacturer's specification.
- Misuse, neglect, inadequate maintenance or failure to have the MG vehicle serviced in accordance with the MG scheduled services.
- Accident or other external causes including, but not limited to, industrial fallout, airborne contamination, stone chipping, bird lime or impact.
- Racing, rallying or other competitive purposes.
- Paint defects resulting from corrosion to a body part which has been repaired by a party other than, or under the supervision of, an authorised MG Repairer using genuine MG parts and following the approval repair procedures.

Anti-Perforation

The Warranty Period

The Anti-Perforation Warranty cover's the vehicle against perforation due to rust-through of the body panels for 7 years.

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For this cover to remain effective the vehicle must be **inspected annually by an authorised MG Repairer throughout the duration of the warranty period**. An MG Corrosion Warranty Annual Inspection Sheet must be filled out and the anti-perforation service documentation record stamped.

Anti-Perforation Warranty Terms & Conditions

- The definition of perforation is: The corrosion or rusting through of a body panel on the vehicle from the inner surface through to the outer surface resulting in a physical hole.
- Anti-Perforation Warranty only applies to the following panels; Bonnet, roof, boot lid, tailgate, front wings, rear quarter panels, doors, side sills, pillars and underbody.

Exclusions

In some instances, your MG will not be covered, these include, but are not limited to;

- Perforation due to corrosion as a result of an accident, damage, modification, abuse, industrial fallout, or carrying corrosive or damaging materials, or external influences.
- Perforation due to corrosion caused by, the use of non-genuine MG parts, or parts not approved by MG, including used parts.
- Perforation due to corrosion resulting from a lack of maintenance, as described in the owner's manual, misuse or abuse.
- An incomplete annual inspection record.

Parts Warranty Terms and Conditions

- MG provides 12-months unlimited mileage warranty on MG genuine replacement parts. Only parts appearing in the MG retail price list are the responsibility of MG for Warranty purposes.
- Only genuine MG Parts may be used for repairs under warranty.

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Liability

MG Motor UK are not liable in the event of any consequential loss, including, bodily injury, death or damage to property arising directly or indirectly from an incident affecting a part covered by this warranty. This does not limit liability or exclude liability in the case of personal injury or death resulting from manufacturing defect or the negligence of The Manufacturer.

Owner Responsibility

It is the responsibility of the owner to maintain and care for their MG Vehicle properly. Recommended maintenance and care procedures should be followed, and only products deemed safe, used for the care of your MG.

It is the vehicle owner's responsibility to keep their vehicle regularly maintained. It is recommended you keep your maintenance records and receipts safe and accessible. The scheduled maintenance records should be completed whenever you visit a MG Dealer for service or maintenance*.

*If serviced by a non-authorised repairer, we advise the schedule and recommended service is adhered to, please see www.mg.co.uk/servicing for more details. You are required to keep the original invoice for work done bearing the name of the Service Centre. The invoice must include vehicle VIN number, mileage at the time of service, itemised individual parts including part numbers. Grade and quality of all fluids replaced and their respective quantities. Invoicing that does not meet these criteria may not be accepted.

Extra Expenses, Damages & Losses

Under the terms of this warranty, MG Motor UK are only liable for the repair or replacement of original parts by an authorised MG Dealer or an authorised MG Repairer, that are defective in material or manufacture.

MG Motor UK are not liable for any costs incurred in getting to an MG Dealer/Repairer, use of a loan car or hire car during the period of repair, any subsequent loss of earnings or other financial loss, including travel costs and lodgings.

End

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